



## IT Essentials For Your Business

Are you a small to medium business that just needs some help with your IT every now and again? Then our essentials package is for you!

With a 24/7 monitoring service of your networked business devices you can feel confident knowing that issues with your devices will be picked up before they turn into problems that will disrupt your business. We contact you straight away and offer you a solution (and a quote when appropriate).

Enjoy the benefits of having an IT partner who can provide advice on the most appropriate IT solutions for your business.

Our plan takes the stress out of IT for you! No more worrying if something will fail, or when it will fail. We all know that usually things fail at the most inconvenient times - Monday mornings, just before a presentation or when you have an important proposal to submit. With our team on standby, you know you will have support on hand to get you back on track.

### Key Benefits

- Identify issues before they become problems that interrupt the running of your business.
- Priority response means you get help faster – no more waiting days for help to arrive
- We can monitor your backups to ensure they are working correctly.

### What does it cost?

- \$99 per month for monitoring of up to 5 devices (limited to 1 server)
- Enjoy a discounted support rate of only \$80 per hour
- Priority Response to your support requests

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